



ELEMENTS CONNECT



Jira Cloud



On the
Marketplace

Bring your external data inside Jira

Key features

- Query data from REST APIs and databases (Oracle, PostgreSQL, MySQL, Microsoft SQL Server & Azure)
- Display data in connected items on all Jira (Software, JSM, JWM)
- Create dependencies between connected items
- Display connected items on the JSM customer portal
- Different display on the customer portal and on the agent view

Configuring this app

- [Documentation](#)
- [Preconfigured examples](#)
(integrated in-app)
- [Migrating to Cloud](#)
- [Feature implementation status](#)



[Demo Portal](#)



[Customer stories](#)



[Demo Webinar](#)

Use cases

- Get services from a Service Catalog
- Get CMDB assets in JSM tickets
- Retrieve details about clients and contracts from a CRM

[More detailed use cases on website](#)



Cécile - Partner Manager

cecile.sablayrolles@elements-apps.com



Technical
Support

ELEMENTS



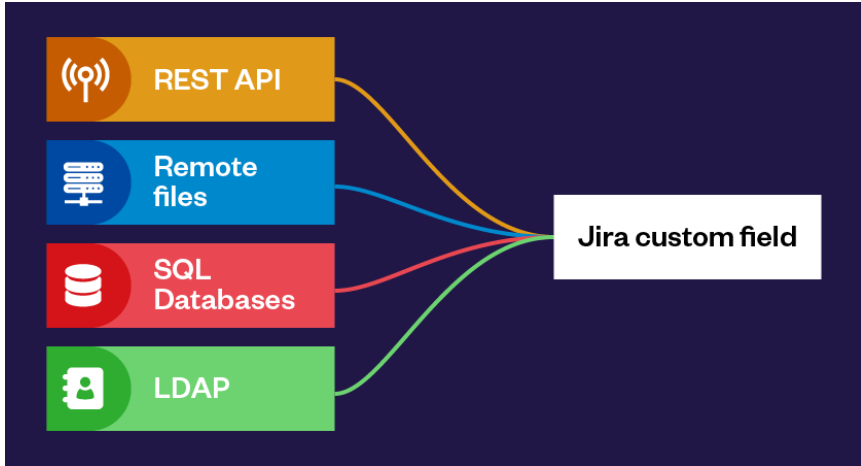
ELEMENTS CONNECT



Jira On-Premise



On the Marketplace



Key features

- Populate custom fields with data from any source (SQL databases, LDAPs, REST APIs, Jira)
- Set-up field dependencies and create cascading select lists
- Automatically set the value of an Elements Connect field
- "Live" fields to display real-time data, and "Snapshot" fields.
- Configure how data is displayed with HTML



[Demo Portal](#)



[Customer stories](#)

Configuring this app

Start here



[Getting-started guide](#)



[Tutorials & Examples](#)



[Documentation](#)



Remote hands-on training
(to plan with your partner manager)

Use cases

- Fetch details about clients from a CRM
- Retrieve data about employees in LDAP
- Get CMDB assets in JSM tickets

[More detailed use cases on website](#)



[3 use cases in video](#)



Cécile - Partner Manager

cecile.sablayrolles@elements-apps.com



Technical Support

ELEMENTS