



# ELEMENTS CONNECT



On the  
Marketplace

**Bring your external data inside Jira**

## Key features

- Query data from REST APIs and databases (Oracle, PostgreSQL, MySQL, Microsoft SQL Server & Azure)
- Display data in connected items on all Jira (Software, JSM, JWM)
- Create dependencies between connected items
- Display connected items on the JSM customer portal
- Different display on the customer portal and on the agent view

## Configuring this app



[Documentation](#)



[Preconfigured examples](#)  
(integrated in-app)



[Migrating to Cloud](#)



[Feature implementation status](#)



[Demo Portal](#)



[Customer stories](#)



[Demo Webinar](#)

## Use cases

- Get services from a Service Catalog
- Get CMDB assets in JSM tickets
- Retrieve details about clients and contracts from a CRM

*[More detailed use cases on website](#)*



Cécile - Partner Manager

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Technical  
Support

ELEMENTS



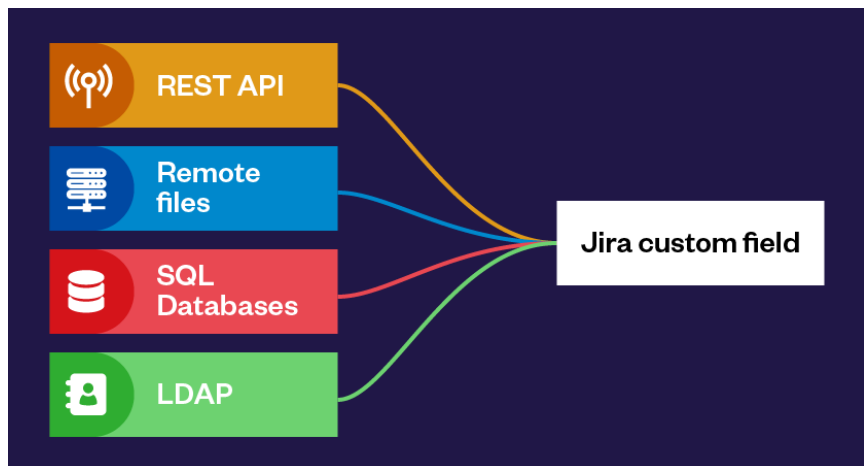
# ELEMENTS CONNECT



Jira On-Premise



On the  
Marketplace



## Key features

- Populate custom fields with data from any source (SQL databases, LDAPs, REST APIs, Jira)
- Set-up field dependencies and create cascading select lists
- Automatically set the value of an Elements Connect field
- "Live" fields to display real-time data, and "Snapshot" fields.
- Configure how data is displayed with HTML

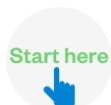


Demo Portal



Customer stories

## Configuring this app



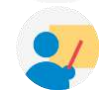
Getting-started guide



Tutorials & Examples



Documentation



Remote hands-on training  
(to plan with your partner manager)

## Use cases

- Fetch details about clients from a CRM
- Retrieve data about employees in LDAP
- Get CMDB assets in JSM tickets

[More detailed use cases on website](#)



3 use cases in video



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